

WGU and the KFC Foundation Partnership FAQs

WGU and KFC Foundation Eligibility Inquiries

Q: How do I know if my KFC location is eligible for the tuition-free program?

If you are a current KFC employee, ask your RGM or Area Coach if your restaurant participates in the KFC Foundation's Annual Franchise Donation Program.

For more information about eligible franchises in your area, please visit

<https://kfcfoundation.org/participating-restaurants/>.

Q: How many hours do I need to work to be eligible for the KFC Foundation programs?

There are no minimum hour requirements.

Q: If I am a current WGU student or a WGU readmission student, how can I learn more about the KFC Foundation tuition-free program?

If you are a current or previous WGU student and are just now enrolling as a KFC team member, please notify studentcare@wgu.edu as soon as possible to ensure WGU knows you are applying for financial assistance through the KFC Foundation.

To confirm your tuition-free college eligibility, please visit

<https://kfcfoundation.org/participating-restaurants/> to confirm your restaurant is participating in the KFC Foundation Annual Franchise Donation program.

Q: Am I eligible to apply for WGU Academy through the KFC Foundation?

If you are a current KFC employee, ask your RGM or Area Coach if your restaurant participates in the KFC Foundation's Annual Franchise Donation Program.

For more information about eligible franchises in your area, please visit

<https://kfcfoundation.org/participating-restaurants/>.

To enroll, visit <https://goacademy.wgu.edu/kfcfoundation/>.

Q: When should all application steps be completed?

All the application steps must be completed by the 10th day of the month before the following term's start date.

Important Note: After the application steps are completed, send an email to the WGU KFC Foundation Support team at studentcare@wgu.edu to ensure you are included in the KFC Foundation approval requests for the next term start date.

Q: I am a current WGU student and just got hired at a KFC restaurant. Am I eligible for the tuition-free program with WGU?

You are eligible to apply for assistance for your next term.

Ask your RGM or Area Coach if your restaurant participates in the KFC Foundation's Annual Franchise Donation Program.

For more information about eligible franchises in your area, please visit <https://kfcfoundation.org/participating-restaurants/>.

WGU and KFC Foundation Application Inquiries

Q: What is the deadline for the application steps to be completed?

Current WGU students and new enrollments applying for the KFC Foundation tuition-free program with WGU must have the application steps completed by the 10th of the month before the term start date, as the request for KFC Foundation employment verification process and approvals begins on the 15th of each month.

New students to WGU must also complete the enrollment and admissions requirements by the WGU deadlines.

Q: How will I know if I am approved for tuition assistance through the KFC Foundation?

Your WGU enrollment counselor and/or WGU admission counselor will notify you if you are approved.

Q: I am a current WGU student and have already been approved for KFC Foundation tuition-free program. How do I get approved for the next term?

WGU Students must maintain satisfactory academic progress requirements each term and remain a current KFC Foundation-eligible employee.

Verification of employment is completed prior to each new WGU term by the KFC Foundation.

Q: What do I do if I am not approved for tuition-free assistance through the KFC Foundation?

Students who are not approved for tuition-free assistance through the KFC Foundation, may contact the support team at studentcare@wgu.edu.

Q: If an eligible KFC employee does not have a social security number and cannot file FAFSA, can they still take advantage of the KFC Foundation tuition-free assistance program?

Yes, you will still be eligible to apply. Please notify your WGU enrollment counselor about your special circumstances so your admissions team can work closely with financial services to support your KFC Foundation application process.

Q: How do I contact WGU Academy for questions about courses, term length, and extensions?

If you are a new enrollment, please visit <https://goacademy.wgu.edu/kfcfoundation/>.

If you are already enrolled with WGU Academy, please contact your instructor and/or Success Coach. You may also submit a case ticket located in your student portal.

Q: If I change locations to another restaurant that participates in the KFC Foundation's Annual Franchise Donation Program or if my Restaurant ID changes, will this cause any issues with my funding?

Changing restaurant locations or if your Restaurant ID has changed will not affect the **current** term funding provided by the KFC Foundation.

However, if you change restaurant locations or if your Restaurant ID has changed, a new letter of credit form submission **will be required** to ensure employment can be verified using the new restaurant/employee IDs.

Q: Will the KFC Foundation pay for my required computer/laptop?

No, KFC Foundation does not pay for computers/laptops.

Students are encouraged to apply for the **Online Access Scholarship (OAS)** to apply for assistance with securing a device.

Q: Will the KFC Foundation pay for my internet access?

No, KFC Foundation will not pay for your internet access. Students are responsible for purchasing and paying for their internet access.

Q: How are the KFC Foundation tuition payments applied to my account each term?

Undergraduate Students: Once any Pell Grant, non-KFC-Foundation-scholarships, and the 5% discount have been applied, KFC Foundation will pay the student's remaining tuition cost.

Graduate Students: Once any non-KFC-Foundation scholarships and the 5% discount have been applied, KFC Foundation will pay the student's remaining tuition cost.

Q: Why does my account show an outstanding balance when I have already been approved for tuition assistance through the KFC Foundation?

The KFC Foundation is not invoiced until the end of the month in which all new students who were approved for assistance have started. For example, if a student starts on August 1, 2024, the KFC Foundation won't receive that invoice until August 22, 2024, or later. Therefore, even though approved for assistance, your account will show an outstanding balance.

Even though your KFC Foundation balance has not yet been paid, you are eligible to start your term.

Q: I no longer work for a participating KFC restaurant, but I am in the middle of my WGU term, which was approved for KFC Foundation tuition assistance. Will I need to pay back the term tuition that was funded?

KFC Foundation does not require students to pay back any of their tuition benefits once employment is terminated. You will be able to complete the term using the funding that was previously approved.

You will need to contact WGU's financial services team to explore funding options for subsequent terms.

Q: What happens if I withdraw from WGU and have been funded by the KFC Foundation?

KFC Foundation does not require students to pay back their tuition after withdrawing from WGU.

Important Note: Once an approved KFC Foundation student is withdrawn from WGU, they are no longer eligible for the KFC Foundation tuition assistance.

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